

550511801004031



September 22, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MONTREAL WI 54550

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/12/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**



MONTREAL WI 54550

September 22, 2014

Account:  
 Phone Number:  
 Service at

MONTREAL WI 54550

**Total Due by 10/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3019  
 MILWAUKEE WI 53201-3019

CHARTER B001189



550511801004063

September 22, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

PENCE WI 54550

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/12/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



PENCE WI 54550

September 22, 2014

Account:  
Phone Number:  
Service at

PENCE WI 54550

**Total Due by 10/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001190



December 5, 2013

Account:

Phone Number:

Security Code:

Service At

IRON BELT WI 54536

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

Past Due Balance - Due Now



Charter TV®



Charter Internet®



Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 12/25/13

**Total Due****Charter News**

**Important TV Update** - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

**Important Update** - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



December 5, 2013

Account:

Phone Number:

Service at

IRON BELT WI 54536

IRON BELT WI 54536

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019



550511802001437

**Charter**  
 COMMUNICATIONS

 September 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

IRON BELT WI 54536

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)
**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 09/21/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important TV Update** – Due to rising programming costs, effective September, 15, 2014, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

**Charter**  
 COMMUNICATIONS

IRON BELT WI 54536

September 1, 2014

 Account:  
 Phone Number:  
 Service at

IRON BELT WI 54536

**Total Due by 09/21/14**

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS  
 PO BOX 3019  
 MILWAUKEE WI 53201-3019

CHARTER B001192





May 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BLACK RIVER FALLS WI 54615

#### Contact Us

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter Internet®  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 06/01/14**

#### Charter News



#### Live It with Charter® Member Status

Member Id #: 1091767880

Tier: Platinum | Point Balance: 54156 \*

For every \$1 spent with Charter you earn 15 points. Visit [liveitwithcharter.com](http://liveitwithcharter.com) to redeem your points for amazing rewards! Questions? Email [membercare@liveitwithcharter.com](mailto:membercare@liveitwithcharter.com).

\*May not reflect most recent account activity.

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.



BLACK RIVER FALLS WI 54615

May 12, 2014

Account:  
 Phone Number:  
 Service at

BLACK RIVER FALLS WI 54615

**Total Due by 06/01/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981

550539602003110



BLACK RIVER FALLS WI 54615



## Statement of Service August 16, 2009



Account  
Phone Number  
For Service at

Black River Falls WI 54615

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)  
1228 12th Av S, Onalaska  
M,W,Th,F 8-6, Tues 9-6, Sat 9-12

### Charter Brings your Home to Life™



Charter On Demand has the hottest movies in July. Check out Paul Blart: Mall Cop available July 3rd and don't miss Watchmen available July 21st - same day as DVD. Go to Channel 1 and choose Movies!



Get the protection and security of Charter's Wire Maintenance Plan. We'll keep a little wire from becoming a big expense.

### Summary

Previous Balance

Payments Received

Balance Forward

#### The Charter Bundle

Charter Cable Bundle

Charter Internet Bundle

Charter Telephone Bundle

Additional High-Speed Internet Services

Additional Telephone Services

Adjustments, Taxes and Fees

**Total Due by 09/08/09**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



#### Change of billing address

Check here and make changes on the back.

August 16, 2009

Account  
Phone Number  
For Service at

Black River Falls WI 54615

**Total Due by 09/08/09**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001194





October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BLACK RIVER FALLS WI 54615

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Voice™  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/12/14**

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

#### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



October 23, 2014

Account:  
 Phone Number:  
 Service at

BLACK RIVER FALLS WI 54615

**Total Due by 11/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





550539604001040

October 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

BLACK RIVER FALLS WI 54615

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 11/01/14
<b>Total Due</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end.

Thank you again for your business. It is our pleasure to serve you.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



BLACK RIVER FALLS WI 54615

October 12, 2014

Account:  
Phone Number:  
Service at

BLACK RIVER FALLS WI 54615

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001196



October 23, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MELROSE WI 54642-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received - Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/17/14	
<b>Total Due by Auto Pay</b>	

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

#### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MELROSE WI 54642-

October 23, 2014

Account:  
 Phone Number:  
 Service at

MELROSE WI 54642-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550539604003047



September 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MELROSE WI 54642

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

**Total Due by 10/13/14**

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



MELROSE WI 54642

September 23, 2014

Account:  
 Phone Number:  
 Service at

MELROSE WI 54642

**Total Due by 10/13/14**

Amount you are enclosing

\$

PO BOX 2981  
 MILWAUKEE WI 53201-2981

CHARTER B001198





October 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SULLIVAN WI 53178

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 10/29/14

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month** - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



SULLIVAN WI 53178

October 9, 2014

Account:  
 Phone Number:  
 Service at

SULLIVAN WI 53178

Total Due by 10/29/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 15, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SULLIVAN WI 53178

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/04/14**

### Charter News

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



SULLIVAN WI 53178

October 15, 2014

Account:  
 Phone Number:  
 Service at

SULLIVAN WI 53178

**Total Due by 11/04/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 3, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SULLIVAN WI 53178

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges

Current Charges  
 YOUR AUTO PAY WILL BE PROCESSED 10/27/14

**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR -** Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month - Primetime On Demand -** Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



SULLIVAN WI 53178

October 3, 2014

Account:  
 Phone Number:  
 Service at

SULLIVAN WI 53178

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 20, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

SULLIVAN WI 53178

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum Internet™

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/14/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



SULLIVAN WI 53178

September 20, 2014

Account:

Phone Number:

Service at

SULLIVAN WI 53178

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 23, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

SULLIVAN WI 53178

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/16/14

**Total Due by Auto Pay****Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 210
- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** -- Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



October 23, 2014

Account:

Phone Number:

Service at

SULLIVAN WI 53178

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





September 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HELENVILLE WI 53137

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/07/14**

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



HELENVILLE WI 53137

September 17, 2014

Account:  
 Phone Number:  
 Service at

**Total Due by 10/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SULLIVAN WI 53178

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/09/14</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips)

Charter  
**Spectrum**



SULLIVAN WI 53178

September 19, 2014

Account:  
 Phone Number:  
 Service at

SULLIVAN WI 53178

**Total Due by 10/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



September 23, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MILTON WI 53563

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/17/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Account Reminder** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



MILTON WI 53563

September 23, 2014

Account:

Phone Number:

Service at

MILTON WI 53563

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





September 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

PALMYRA WI 53156

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	
Payments Received -Thank You!	
<b>Past Due Balance - Due Now</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
<b>Current Charges Due By 10/08/14</b>	
<b>Total Due</b>	

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



PALMYRA WI 53156

September 18, 2014

Account:  
 Phone Number:  
 Service at

PALMYRA WI 53156

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 3, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

PALMYRA WI 53156

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

#### Remaining Balance

Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 One-Time Charges  
 Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/27/14*

**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**



PALMYRA WI 53156

October 3, 2014

Account:  
 Phone Number:  
 Service at

PALMYRA WI 53156

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 8, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

PALMYRA WI 53156

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance	
Payments Received - Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

**Total Due by 10/28/14**

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month** - **Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



PALMYRA WI 53156

October 8, 2014

Account:  
 Phone Number:  
 Service at

PALMYRA WI 53156

**Total Due by 10/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

PALMYRA WI 53156

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/12/14**

#### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



October 23, 2014

Account:  
 Phone Number:  
 Service at

PALMYRA WI 53156

**Total Due by 11/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





May 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LA CROSSE WI 54603

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Adjustments  
**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 05/29/14**

### Charter News

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**HD Auto Tune** - If you select an SD channel you will redirect to the HD channel. To turn HD Auto Tune Off/On - Press Menu twice, highlight Setup and press OK/SEL, highlight Guide Setup and press OK/SEL, highlight Tune for HDTV, use the Left and Right buttons to toggle between Yes and No, and Press Exit to return to programming.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.



LA CROSSE WI 54603

May 9, 2014

Account:  
 Phone Number:  
 Service at

LA CROSSE WI 54603

**Total Due by 05/29/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981

550630009001017



LA CROSSE WI 54601

Security Code: [REDACTED]

Statement of Service

September 22, 2010



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

1228 12th Av S, Onalaska  
M,W,Th,F 8am-6pm, Tue 9am-6pm  
Sat 9am-12pm

Charter News

**Summary** *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Internet Services
Charter Phone Services
Adjustments, Taxes and Fees

**Total Due by 10/16/10**

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**  
Check here and make changes on the back.

September 22, 2010

Account  
Phone Number

**Total Due by 10/16/10**

Amount you are enclosing: \$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001212



5506301006001103



LA CROSSE WI 54601-

**Statement of Service**  
**September 14, 2010**



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

1228 12th Av S, Onalaska  
M,W,Th,F 8am-6pm, Tue 9am-6pm  
Sat 9am-12pm

**Charter News**

IMPORTANT 2010 Charter Product & Pricing Information (please see back for additional pricing changes). Effective November 1, 2010, with your next billing statement, a Broadcast TV Surcharge, not to exceed \$1.01 per month, will be applied.

This amount will reflect the charges to Charter levied by the owners of broadcast TV stations. More information about this item is available at [www.Charter.com/broadcast-tv-surcharge](http://www.Charter.com/broadcast-tv-surcharge). If you have questions, please call us at 1-877-694-5461.

This item will not be applied to customers in a Price Guarantee package during the current contract period; however, will be applied thereafter.

**Summary**

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Internet Services
Adjustments, Taxes and Fees

**Total Due by 10/08/10**

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**  
Check here and make changes on the back.

Account  
Phone Number

**Total Due by 10/08/10**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001213



October 16, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WEST SALEM WI 54669

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received -Thank You!	
Adjustments	
<b>Past Due Balance - Due Now</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/05/14	
<b>Total Due</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 16, 2014

Account:  
 Phone Number:  
 Service at

WEST SALEM WI 54669



WEST SALEM WI 54669

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 14, 2014  
**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

BANGOR WI 54614

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

**Total Due by Auto Pay**

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



October 14, 2014

Account:

Phone Number:

Service at

BANGOR WI 54614

**Total Due by Auto Pay**

BANGOR WI 54614

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 10, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BANGOR WI 54614

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/30/14</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR -** Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month - Primetime On Demand -** Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



BANGOR WI 54614

October 10, 2014

Account:  
 Phone Number:  
 Service at

BANGOR WI 54614

**Total Due by 10/30/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550630101014087



\*0011247

WEST SALEM WI 54669

Security Code: [REDACTED]

Statement of Service

October 12, 2010



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

1228 12th Av S, Onalaska  
M,W,Th,F 8am-6pm, Tue 9am-6pm  
Sat 9am-12pm

### Charter News

We've made some improvements to the appearance of your statement to better summarize your charges and charge details. These changes will provide you with clearer statement detail information. Visit [www.charter.com/support](http://www.charter.com/support) for additional information about your statement.

EPIX will offer a Free Preview on 11/25-11/28 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888 Get Charter.

### Summary *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Taxes and Fees

Current Charges

**Total Due by 11/05/10**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



**Change of billing address**

Check here and make changes on the back.

October 12, 2010

Account  
Phone Number

**Total Due by 11/05/10**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001217



October 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WEST SALEM WI 54669

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 10/29/14**

#### Charter News

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



WEST SALEM WI 54669

October 9, 2014

Account:  
 Phone Number:  
 Service at

WEST SALEM WI 54669

**Total Due by 10/29/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





550630102011023

October 11, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

HOLMEN WI 54636

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/31/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

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October 11, 2014

Account:  
Phone Number:  
Service at

HOLMEN WI 54636

HOLMEN WI 54636

**Total Due by 10/31/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001219



550630102011045

October 4, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

HOLMEN WI 54636

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/24/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



HOLMEN WI 54636

October 4, 2014

Account:  
Phone Number:  
Service at

HOLMEN WI 54636

**Total Due by 10/24/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001220







550630102021015

September 25, 2014

Account:

Phone Number:

Security Code:

Service At

HOLMEN WI 54636

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/15/14

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

Charter  
Spectrum

HOLMEN WI 54636

September 25, 2014

Account:

Phone Number:

Service at

HOLMEN WI 54636

Total Due by 10/15/14

Amount you are enclosing

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001222





#0019764

HOLMEN WI 54636

550630102021130

Security Code: [REDACTED]

Statement of Service

December 26, 2011

Account  
Phone Number  
For Service at

HOLMEN WI 54636

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)**Charter News**

Effective December 2011 through August 2012, the FCC Fee will increase from \$.07 to \$.08 per month. This change is effective with your statement this month and is reflected in the taxes & fees section.

**Summary** *details on following pages*

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Internet Services
Charter Phone Services
Taxes and Fees
Current Charges
<b>Total Due by 01/19/12</b>

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).  
**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

December 26, 2011

Account  
Phone Number  
For Service at

HOLMEN WI 54636

**Total Due by 01/19/12**

Amount you are enclosing:

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001223

550630102021165



October 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

HOLMEN WI 54636

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/25/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



HOLMEN WI 54636

October 5, 2014

Account:  
Phone Number:  
Service at

HOLMEN WI 54636

**Total Due by 10/25/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001224





550630102022065

Security Code: [REDACTED]

Auto Pay Notice

December 23, 2011



ONALASKA WI 54650

Account  
Phone Number  
For Service at

ONALASKA WI 54650

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)**Charter News**

Effective December 2011 through August 2012, the FCC Fee will increase from \$.07 to \$.08 per month. This change is effective with your statement this month and is reflected in the taxes & fees section.

**Summary** *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

**Total Due via Auto Pay**

YOUR AUTO PAY WILL BE PROCESSED 01/16/12

As a  
Charter  
Bundle  
customer:**YOU SAVED \$10  
THIS MONTH!**  
(Wasn't that easy?)

December 23, 2011

Account  
Phone Number  
For Service at

ONALASKA WI 54650

☐ **Change of billing address**  
Check here and make changes on the back.**Total Due via Auto Pay**CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001225



\*0005562

ONALASKA WI 54650

550630102022078 Security Code: [REDACTED]

Auto Pay Notice

December 23, 2011



Account  
Phone Number  
For Service at

ONALASKA WI 54650

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Charter News

**Summary** *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter Internet Services
Taxes and Fees
Current Charges

**Total Due via Auto Pay**

YOUR AUTO PAY WILL BE PROCESSED 01/17/12

December 23, 2011

Account  
Phone Number  
For Service at

ONALASKA WI 54650

**Total Due via Auto Pay**

☐ **Change of billing address**  
Check here and make changes on the back.



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001226





October 13, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LA CROSSE WI 54603

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Adjustments  
 Remaining Balance  
 Charter TV®  
 Charter Internet®  
 One-Time Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/02/14

### Charter News

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



LA CROSSE WI 54603

October 13, 2014

Account:  
 Phone Number:  
 Service at

LA CROSSE WI 54603

Total Due by 11/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550630103002009

September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

LA CROSSE WI 54603

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/13/14
Total Due

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



LA CROSSE WI 54603

September 23, 2014

Account:  
Phone Number:  
Service at

LA CROSSE WI 54603

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001228





550630104012140

September 22, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

ONALASKA WI 54650

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or

call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/16/14

**Total Due by Auto Pay**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 22, 2014

Account:

Phone Number:

Service at

ONALASKA WI 54650

**Total Due by Auto Pay**

ONALASKA WI 54650

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001229



October 25, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WEST SALEM WI 54669

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/14/14

#### Charter News

##### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter  
**Spectrum**



WEST SALEM WI 54669

October 25, 2014

Account:  
 Phone Number:  
 Service at

WEST SALEM WI 54669

Total Due by 11/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





550630104022044

September 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

ONALASKA WI 54650

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/17/14**

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



ONALASKA WI 54650

September 27, 2014

Account:  
Phone Number:  
Service at

ONALASKA WI 54650

**Total Due by 10/17/14**

**Amount you are enclosing**



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001231



550630106001010

September 18, 2014

Account:

Phone Number:

Security Code:

Service At

WEST SALEM WI 54669

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 10/08/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

Charter  
**Spectrum**

WEST SALEM WI 54669

September 18, 2014

Account:

Phone Number:

Service at

WEST SALEM WI 54669

**Total Due by 10/08/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001232





550630106001014

September 23, 2014

Account:

Phone Number:

Security Code:

Service At

WEST SALEM WI 54669

**Contact Us**visit us at [charter.com/spectrum](http://charter.com/spectrum) or

call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Spectrum Internet™

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

**Total Due by 10/13/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month** — Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 23, 2014

Account:

Phone Number:

Service at

WEST SALEM WI 54669

**Total Due by 10/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001233



550630106001089

September 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

WEST SALEM WI 54669

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/17/14</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



WEST SALEM WI 54669

September 27, 2014

Account:  
Phone Number:  
Service at

WEST SALEM WI 54669

**Total Due by 10/17/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001234





550630106001103

October 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

LA CROSSE WI 54601

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
Adjustments

**Remaining Balance**  
Charter Spectrum TV™  
Charter Spectrum Internet™  
Charter Spectrum Voice™  
Other Charges  
One-Time Charges  
Partial Month Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/23/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 3, 2014

Account:  
Phone Number:  
Service at

LA CROSSE WI 54601

LA CROSSE WI 54601

**Total Due by 10/23/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001235



550630108001042

September 28, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

WEST SALEM WI 54669

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum Internet™

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/22/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



September 28, 2014

Account:

Phone Number:

Service at

WEST SALEM WI 54669

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001236





550630108002000

October 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

LA CROSSE WI 54601

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
Adjustments

Remaining Balance  
Charter Spectrum TV™  
Charter Spectrum Internet™  
Charter Spectrum Voice™  
Other Charges  
One-Time Charges  
Partial Month Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/22/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.



LA CROSSE WI 54601

October 2, 2014

Account:  
Phone Number:  
Service at

LA CROSSE WI 54601

**Total Due by 10/22/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001237



550630108002005

October 14, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

LA CROSSE WI 54601

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**  
Charter Spectrum TV™  
Charter Spectrum Internet™  
Charter Spectrum Voice™  
Other Charges  
One-Time Charges  
Partial Month Charges  
Taxes, Fees and Charges

Current Charges  
YOUR AUTO PAY WILL BE PROCESSED 11/07/14  
**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



LA CROSSE WI 54601

October 14, 2014

Account:  
Phone Number:  
Service at

LA CROSSE WI 54601

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001238





May 23, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

LA CROSSE WI 54601

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
HD Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 06/16/13**

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**2013 Privacy Notices** - Charter's updated privacy policy is enclosed in this month's statement.



LA CROSSE WI 54601

May 23, 2013

Account:  
Phone Number:  
Service at

LA CROSSE WI 54601

**Total Due by 06/16/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



550630108002014

September 23, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

LA CROSSE WI 54601

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or

call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/17/14

**Total Due by Auto Pay**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 23, 2014

Account:

Phone Number:

Service at

LA CROSSE WI 54601

**Total Due by Auto Pay**

LA CROSSE WI 54601

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001240



550630108003025



MARCUS WERNER  
W3077 COUNTY ROAD I  
LA CROSSE WI 54601-2817

**Auto Pay Notice**

**May 19, 2010**



Account  
Phone Number  
For Service at

LA CROSSE WI 54601-

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Charter News**

**Summary** details on following pages  
Service from 05/14/10 through 06/13/10

Previous Balance
Payments Received
Balance Forward
Charter TV Services
Charter Internet Services
Adjustments, Taxes and Fees

**Total Due via Auto Pay**

YOUR AUTO PAY WILL BE PROCESSED 06/12/10

**May 19, 2010**

Account  
Phone Number  
For Service at

LA CROSSE WI 54601-

☐ **Change of billing address**  
Check here and make changes on the back.

**Total Due via Auto Pay**



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001241



550710102001067

October 10, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

MARIBEL WI 54227

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/04/14
<b>Total Due by Auto Pay</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MARIBEL WI 54227

October 10, 2014

Account:  
Phone Number:  
Service at

MARIBEL WI 54227

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001242





May 8, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MARIBEL WI 54227-

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 05/28/14****Charter News****Live It with Charter® Member Status****Member Id #: 1047769542****Tier: Platinum | Point Balance: 12427 \***

For every \$1 spent with Charter you earn 15 points. Visit [liveitwithcharter.com](http://liveitwithcharter.com) to redeem your points for amazing rewards! Questions? Email [membercare@liveitwithcharter.com](mailto:membercare@liveitwithcharter.com).

\*May not reflect most recent account activity.

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**GREAT NEWS! Charter is going 100% digital in your area** - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about May 13, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit [www.charter.com/digitalnow](http://www.charter.com/digitalnow) to learn more about where to pick up your equipment.



MARIBEL WI 54227-

May 8, 2014

Account:  
 Phone Number:  
 Service at

MARIBEL WI 54227-

**Total Due by 05/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550710102001067

October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MARIBEL WI 54227

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/28/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MARIBEL WI 54227

October 8, 2014

Account:  
Phone Number:  
Service at

MARIBEL WI 54227

**Total Due by 10/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001244





August 5, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

NESHKORO WI 54960

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 08/25/14

#### Charter News

**Residential Terms and Conditions of Service** - Charter's Residential Terms and Conditions of Service have changed. The modifications shall be effective October 1, 2014. The restructured Residential Terms and Conditions of Service may be viewed at [charter.com/termservice](http://charter.com/termservice).

**Important Changes to your Online Account are Coming** - Coming soon! Experience all the enhancements of the all-new [charter.net](http://charter.net) site where you can watch live TV, enjoy instant access to shows On Demand, manage your account and services online and so much more. We plan to slowly introduce our new site to our customers over the next few months. During this time you may see a message asking you to update your Charter ID user name and password in order to access this new site. This will help us enhance your account security. Additional account change notices will not be sent when you update your Charter ID. If you have questions about any changes that are made, please contact Charter at 1-888-GET CHARTER.

**Annual Notices** - To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).



August 5, 2014

Account:  
 Phone Number:  
 Service at

NESHKORO WI 54960

Total Due by 08/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550779601001127

**Statement of Service****August 21, 2011**

PRINCETON WI 54960

Account  
Phone Number  
For Service at

NESHKORO WI 54960

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to [www.liveitwithcharter.com](http://www.liveitwithcharter.com) and use Promo Code: FREE

**Summary**

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Phone Services
Taxes and Fees
Current Charges

**Total Due by 09/14/11****Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**  
Check here and make changes on the back.

Account  
Phone Number  
For Service at

August 21, 2011

NESHKORO WI 54960

**Total Due by 09/14/11**

Amount you are enclosing:

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001246





October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

TOMAH WI 54660-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges  
**Total Due by 11/12/14**

#### Charter News

##### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** -- Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



TOMAH WI 54660-

October 23, 2014

Account:  
 Phone Number:  
 Service at

TOMAH WI 54660-

**Total Due by 11/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550819501004135

September 23, 2014

Account:

Phone Number:

Security Code:

Service At

TOMAH WI 54660

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/13/14

**Total Due****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.



September 23, 2014

Account:

Phone Number:

Service at

TOMAH WI 54660

TOMAH WI 54660

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001248





September 18, 2014

Account:

Phone Number:

Security Code:

Service At

TOMAH WI 54660

550819502004073

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/08/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

Charter  
**Spectrum**



TOMAH WI 54660

September 18, 2014

Account:

Phone Number:

Service at

TOMAH WI 54660

Total Due by 10/08/14

Amount you are enclosing

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001249



550819502004241

September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

TOMAH WI 54660

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/13/14
<b>Total Due</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



TOMAH WI 54660

September 23, 2014

Account:  
Phone Number:  
Service at

TOMAH WI 54660

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001250





February 8, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

SPARTA WI 54656

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received

Adjustments

Past Due Balance - Due Now



Charter TV®



Charter Internet®



Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges Due By 03/04/13

Total Due

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Attention - Phone Customer Notice enclosed**

**Important Information** - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

**New Store Hours** - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 5:00pm (closed 1:00pm to 2:00pm); Closed Saturday.



February 8, 2013

Account:  
Phone Number:  
Service at

SPARTA WI 54656

SPARTA WI 54656

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



June 5, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SPARTA WI 54656

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 06/25/14</b>
<b>Total Due</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Account Reminder** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



SPARTA WI 54656

June 5, 2014

Account:  
 Phone Number:  
 Service at

SPARTA WI 54656

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550819505 001005



TOMAH WI 54660

**Statement of Service**  
**July 13, 2009**



Account  
Phone Number  
For Service at

Tomah WI 54660

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)  
1021 N Superior Av, Tomah  
M,W,Th,F 9-1 & 2-5; Tues 10-1 & 2-5

**Summary**

Previous Balance  
Payments Received  
Balance Forward  
Charter Cable Services  
Charter Internet Services  
Charter Telephone Services  
Adjustments, Taxes and Fees  
**Total Due Immediately**

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view  
your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and  
send it with your check made payable to Charter in the  
enclosed envelope. Please do not include correspondences  
of any type with payments. For questions or concerns,  
please call 1-888-438-2427.



**Change of billing address**

Check here and make changes on the back.



July 13, 2009

Account  
Phone Number  
For Service at

Tomah WI 54660

**Total Due Immediately**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001253

550819505001048



TOMAH WI 54660-

**Statement of Service**

**May 09, 2010**



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

1021 N Superior Av, Tomah  
M,W,Th,F 9am-1pm, 2pm-5pm  
Tues 10am-1pm & 2pm-5pm

**Charter News**

**Summary**

Previous Balance  
Payments Received  
Balance Forward  
Charter TV Services  
Charter Internet Services  
Charter Phone Services  
Adjustments, Taxes and Fees

**Total Due Immediately**

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view  
your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and  
send it with your check made payable to Charter in the  
enclosed envelope. Please do not include correspondences  
of any type with payments. For questions or concerns,  
please call 1-888-438-2427.



**Change of billing address**

Check here and make changes on the back.

**May 09, 2010**

Account  
Phone Number

**Total Due Immediately**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001254





March 24, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service at:

TOMAH WI 54660

Contact Us  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
<b>Remaining Balance</b>
Adjustments
Charter TV®
Charter Internet®
Charter Phone®
Other Monthly Charges
Partial Month Charges
<b>Taxes, Fees and Charges</b>
Current Charges
<b>Total Due by 04/17/12</b>

**Charter News****COMING SOON!**

Witness the once in a lifetime collision of The Rock and John Cena as they face off on the grandest stage of them all at WrestleMania XXV!!! live Sunday April 1st on Charter Pay-Per-View. Order with your remote or call 1-888 Get Charter!



March 24, 2012

Account:  
 Phone Number:  
 Service at:

TOMAH WI 54660

**Total Due by 04/17/12**

Amount you are enclosing

\$

TOMAH WI 54660

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



550819507003008

October 16, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

TOMAH WI 54660

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/09/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 16, 2014

Account:

Phone Number:

Service at

TOMAH WI 54660

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001256





550819508001001

October 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

TOMAH WI 54660

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
Payments Received -Thank You!  
Adjustments

**Remaining Balance**  
Charter Internet®  
Charter Phone®  
Taxes, Fees and Charges  
Current Charges

**Credit Balance - Do Not Pay**

### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



TOMAH WI 54660

October 12, 2014

Account:  
Phone Number:  
Service at

TOMAH WI 54660

**Credit Balance - Do Not Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001257



October 13, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

TOMAH WI 54660

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/02/14**

#### Charter News

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 13, 2014



Account:  
 Phone Number:  
 Service at

TOMAH WI 54660

**Total Due by 11/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SHIOCTON WI 54170

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/21/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**



October 1, 2014

Account:  
 Phone Number:  
 Service at

SHIOCTON WI 54170

SHIOCTON WI 54170

**Total Due by 10/21/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



March 5, 2012  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service at:

Shiocton WI 54170

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

 Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 04/01/12

Total Due by Auto Pay

### Charter News



March 5, 2012

Account:  
Phone Number:  
Service at:

Shiocton WI 54170

**Total Due by Auto Pay**

SHIOCTON WI 54170

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





September 16, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SHIOCTON WI 54170-

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 10/06/14</b>
<b>Total Due</b>

### Charter News

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**Tip of the Month : Parental Controls -** Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

September 16, 2014



Account:  
 Phone Number:  
 Service at

SHIOCTON WI 54170-

SHIOCTON WI 54170-

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 5, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SHIOCTON WI 54170

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
<b>Current Charges Due By 10/25/14</b>
<b>Total Due</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month** - **Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 5, 2014

Account:  
 Phone Number:  
 Service at

SHIOCTON WI 54170

SHIOCTON WI 54170

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BLACK CREEK WI 54106

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/29/14
<b>Total Due</b>

#### Charter News

**Welcome to a bigger, faster, more powerful world!**  
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



BLACK CREEK WI 54106

October 9, 2014

Account:  
 Phone Number:  
 Service at

BLACK CREEK WI 54106

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981

550959607002121



SAINT CROIX FALLS WI 54024

Security Code: 6060

Statement of Service  
March 6, 2009



Account  
Phone Number  
For Service at

St Croix Falls WI 54024

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)  
2304 S Main St, Rice Lake  
M & F 8a-5p, T 9a-5p, W & Th 8a-6p

### Charter Brings your Home to Life™

Our customer care centers are available to assist you  
24 hours a day, 7 days a week on 1-888-GET-CHARTER.  
You may also visit us for on-line support at  
[www.charter.com](http://www.charter.com).

### Summary

Previous Balance	
Payments Received	
Balance Forward	
Charter Cable Services	
Charter Internet Services	
Adjustments, Taxes and Fees	
<b>Total Due Immediately</b>	

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view  
your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and  
send it with your check made payable to Charter in the  
enclosed envelope. Please do not include correspondences  
of any type with payments. For questions or concerns,  
please call 1-888-438-2427.

☐ **Change of billing address**  
Check here and make changes on the back.



March 6, 2009

Account  
Phone Number  
For Service at

St Croix Falls WI 54024

**Total Due Immediately**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS  
PO BOX 3233  
MILWAUKEE WI 53201-3233

CHARTER B001264





October 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

DRESSER WI 54009

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

**Total Due by 10/26/14**

#### Charter News

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



DRESSER WI 54009

October 6, 2014

Account:  
 Phone Number:  
 Service at

DRESSER WI 54009

**Total Due by 10/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



September 17, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

OSCEOLA WI 54020

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 17, 2014

Account:

Phone Number:

Service at

OSCEOLA WI 54020

OSCEOLA WI 54020

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





551050030022046

September 27, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

EDGERTON WI 53534

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.**



September 27, 2014

Account:

Phone Number:

Service at

EDGERTON WI 53534

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001267



September 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MILTON WI 53563

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/16/14
<b>Total Due</b>

#### Charter News

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$80.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



MILTON WI 53563

September 26, 2014

Account:  
 Phone Number:  
 Service at

MILTON WI 53563

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





November 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

TONY WI 54563

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received  
**Past Due Balance - Due Now**  
 Charter TV®  
 One-Time Charges  
 Taxes, Fees and Charges  
 Current Charges Due By 11/24/14

#### Total Due

#### Charter News

##### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 4, 2014

Account:  
 Phone Number:  
 Service at

TONY WI 54563



LA CROSSE WI 54601

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



March 11, 2013  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

TONY WI 54563

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Internet®
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 04/04/13
<b>Total Due by Auto Pay</b>

### Charter News



March 11, 2013

Account:  
 Phone Number:  
 Service at

TONY WI 54563

**Total Due by Auto Pay**

TONY WI 54563

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





August 23, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

TONY WI 54563

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
Payments Received -Thank You!  
**Remaining Balance**

Charter TV®  
 Charter Internet®  
 Charter Phone®  
Other Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 09/12/13**

### Charter News

**Note - Taxes, Fees and Charges** listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Channel Information** - Effective August 17, 2013, Speed Channel will be replaced with FOX Sports 1, America's new sports network, on channel 88. Fox Sports 1 will feature live sporting events including Big East basketball, UEFA Champions League, UEFA Europa League, NASCAR Sprint Cup Series, Whelen Modified Tour, Major League Baseball, UFC, NASCAR Camping World Truck Series, and original programming.

Effective on or after September 2, 2013, FOX Soccer will be replaced with FXX, FOX's newest general-interest channel, on channel 300. FXX will focus on original and acquired comedy series, drama series and feature films. Soccer fans will find their favorite programming on FOX Sports 1.

**Call Before You Dig** - It's the law: All excavators, homeowners and construction contractors must contact Diggers Hotline at least 3 working days before any work is done that disturbs the soil. Call 811 for your safety. Call before you dig. Charter lines carry both video and voice traffic. Damaging the lines can interrupt 911 life and emergency calls. 1-800-242-8511 or online at: <http://www.diggershotline.com>



TONY WI 54563

August 23, 2013

Account:  
Phone Number:  
Service at

TONY WI 54563

**Total Due by 09/12/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 13, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

LADYSMITH WI 54848

**Contact Us**visit us at [charter.com/spectrum](http://charter.com/spectrum) or

call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 13, 2014

Account:

Phone Number:

Service at

LADYSMITH WI 54848

LADYSMITH WI 54848

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





March 12, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service at:

Ladysmith WI 54848

Contact Us  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received

Remaining Balance



Charter TV®



Charter Internet®



Charter Phone®

Other Monthly Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 04/05/12

### Charter News

COMING  
SOON!

Witness the once in a lifetime collision of The Rock and John Cena as they face off on the grandest stage of them all at WrestleMania XXVIII live Sunday April 1st on Charter Pay-Per-View. Order with your remote or call 1-888 Get Charter!



March 12, 2012

Account:  
 Phone Number:  
 Service at:

Ladysmith WI 54848

Total Due by 04/05/12

Amount you are enclosing

\$

LADYSMITH WI 54848

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



November 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LADYSMITH WI 54848

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Service from 11/10/14 through 12/23/14  
 details on following pages

Previous Balance

Payments Received - Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

**Total Due by 11/23/14****Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 3, 2014

Account:  
 Phone Number:  
 Service at

LADYSMITH WI 54848

LADYSMITH WI 54848

**Total Due by 11/23/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





March 5, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service at:

Ladysmith WI 54848

Contact Us  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 03/29/12</b>

### Charter News



March 5, 2012

Account:  
 Phone Number:  
 Service at:

Ladysmith WI 54848

**Total Due by 03/29/12**

Amount you are enclosing

\$

LADYSMITH WI 54848

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LADYSMITH WI 54848

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges

**Total Due by 10/24/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



LADYSMITH WI 54848

October 4, 2014

Account:  
 Phone Number:  
 Service at

LADYSMITH WI 54848

**Total Due by 10/24/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 10, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LADYSMITH WI 54848-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/30/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



LADYSMITH WI 54848-

October 10, 2014

Account:  
 Phone Number:  
 Service at

LADYSMITH WI 54848-

**Total Due by 10/30/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LADYSMITH WI 54848

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
 Payments Received -Thank You!  
**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/15/14****Charter News****Important Information about your Channel Lineup**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895 will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



LADYSMITH WI 54848

October 26, 2014

Account:  
 Phone Number:  
 Service at

LADYSMITH WI 54848

**Total Due by 11/15/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 7, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

LADYSMITH WI 54848

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter Spectrum Internet™  
 Taxes, Fees and Charges  
 Current Charges  
 Total Due by 10/27/14

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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LADYSMITH WI 54848

October 7, 2014

Account:  
 Phone Number:  
 Service at

LADYSMITH WI 54848

**Total Due by 10/27/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



May 7, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

LADYSMITH WI 54848

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

**Total Due by 05/31/12**

#### Charter News

Effective July 1, 2012, the following TV Equipment Rental pricing will be adjusted - Standard Digital Receiver & Remote from \$1.40 to \$0.00 for a decrease of (\$1.40), HD or DVR or Multi-Room Primary Receiver & Remote from \$6.40 to \$5.00 for a decrease of (\$1.40), Multi-Room Secondary DVR Receiver & Remote from \$3.40 to \$5.00 for an increase of \$1.60, Interactive Guide Services fee from \$3.60 to \$5.00 for an increase of \$1.40 (except for the Multi-Room Secondary DVR Receiver & Remote, the Interactive Guide increase is offset by the receiver decrease listed above and will result in NO CHANGE in the Equipment/Service package fee).

Effective July 1, 2012, the following TV Unreturned Equipment pricing will be adjusted - HD only or Multi-room Secondary DVR Receiver from \$212.00 to \$184.00 for a decrease of (\$28.00), DVR or Multi-room Primary DVR Receiver from \$331.00 to \$289.00 for a decrease of (\$42.00), Remote Control from \$4.00 to \$3.00 for a decrease of (\$1.00), Basic Video Jumper from \$0.93 to \$1.00 for an increase of \$0.07, HD Video Jumper from \$3.85 to \$3.84 for a decrease of (\$0.01).



LADYSMITH WI 54848

May 7, 2012

Account:  
Phone Number:  
Service at

LADYSMITH WI 54848

**Total Due by 05/31/12**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





August 14, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

LADYSMITH WI 54848

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Remaining Balance
Charter Internet®
Current Charges
<b>Total Due by 09/03/13</b>

### Charter News

**Note - Taxes, Fees and Charges** listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Call Before You Dig** - It's the law: All excavators, homeowners and construction contractors must contact Diggers Hotline at least 3 working days before any work is done that disturbs the soil. Call 811 for your safety. Call before you dig. Charter lines carry both video and voice traffic. Damaging the lines can interrupt 911 life and emergency calls. 1-800-242-8511 or online at: <http://www.diggershotline.com>



LADYSMITH WI 54848

August 14, 2013

Account:  
Phone Number:  
Service at

LADYSMITH WI 54848

**Total Due by 09/03/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

55111000 2004019



**Statement of Service**

**June 13, 2011**



ROCK SPRINGS WI 53961

Account  
Phone Number  
For Service at

ROCK SPRINGS WI 53961

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Charter News**

**Summary**

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter Internet Services

Taxes and Fees

Current Charges

**Total Due by 07/07/11**

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



**Change of billing address**

Check here and make changes on the back.

June 13, 2011

Account  
Phone Number  
For Service at

ROCK SPRINGS WI 53961

**Total Due by 07/07/11**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001282





September 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BARABOO WI 53913

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/16/14</b>

### Charter News

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

Charter  
**Spectrum**



BARABOO WI 53913

September 26, 2014

Account:  
 Phone Number:  
 Service at

BARABOO WI 53913

**Total Due by 10/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 26, 2014  
**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

BARABOO WI 53913

**Contact Us**

visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/20/14

Total Due by Auto Pay

**Charter News**

**Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmivision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 26, 2014

Account:

Phone Number:

Service at

BARABOO WI 53913

**Total Due by Auto Pay**



BARABOO WI 53913

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

BARABOO WI 53913

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/16/14**

#### Charter News

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



BARABOO WI 53913

September 26, 2014

Account:  
 Phone Number:  
 Service at  
 BARABOO WI 53913

**Total Due by 10/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



September 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/17/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment).** Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



HAYWARD WI 54843

September 27, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843-

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/09/14**

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



MORA MN 55051-

September 19, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843-

**Total Due by 10/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



September 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

STONE LAKE WI 54876

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/07/14
<b>Total Due</b>

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

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STONE LAKE WI 54876

September 17, 2014

Account:  
 Phone Number:  
 Service at

STONE LAKE WI 54876

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





551131004003019

Security Code: [REDACTED]

Statement of Service

December 09, 2009



STONE LAKE WI 54876

Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

2304 S Main St, Rice Lake  
M & F 8am-5pm, Tue 9am-5pm,  
W & Th 8am-6pm

**Summary** details on following pages

Previous Balance  
Payments Received  
Balance Forward  
Charter Cable Services  
Charter Internet Services  
Charter Telephone Services  
Adjustments, Taxes and Fees

**Total Due Immediately**

**Charter Brings your Home to Life™**

Please note changes have been made to your account this month that were communicated by letter in November 2009.



**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**  
Check here and make changes on the back.

December 09, 2009

Account  
Phone Number

**Total Due Immediately**

Amount you are enclosing: \$



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001289



May 13, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

STONE LAKE WI 54876-

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Internet@  
 Charter Phone@  
 Taxes, Fees and Charges  
 Current Charges

### Charter News

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.



STONE LAKE WI 54876-

May 13, 2014

Account:  
 Phone Number:  
 Service at

STONE LAKE WI 54876-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/13/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

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**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

Charter  
**Spectrum**



HAYWARD WI 54843

September 23, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due by 10/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



September 22, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/12/14</b>

### Charter News

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



INVERNESS FL 34453

September 22, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due by 10/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843-

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/07/14</b>

#### Charter News

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September 17, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843-

**Total Due by 10/07/14**

Amount you are enclosing

\$



HAYWARD WI 54843-

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 14, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in December 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard).

Charter  
**Spectrum**



CHANHASSEN MN 55317

October 14, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 1, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
<b>Current Charges</b>	

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

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 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



**Charter**

HAYWARD WI 54843

October 1, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981

551139400001036



Security Code: 9418

Statement of Service

April 06, 2011



HAYWARD WI 54843-

Account  
Phone Number  
For Service at

HAYWARD WI 54843

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Charter News

Important Account Information: The mailing address on your account may have changed to be consistent with United States Post Office records. This change will ensure accurate and prompt delivery of your Charter statement each month. Thank you for being a Charter customer.

Hallmark Channel is moving. Effective April 5th, Hallmark Channel is moving from ch 53 Expanded Basic to ch 78 Expanded Basic (Digital Only). Hallmark Channel HD will be added on ch 636 Expanded (HD Only) effective April 5th.

Save up to 20% on business Internet, Phone and TV! Get business-class Internet, Phone and TV from Charter Business. Call 888-845-4779 today.

### Summary

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

**Total Due by 04/30/11**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



#### Change of billing address

Check here and make changes on the back.

April 06, 2011

Account  
Phone Number  
For Service at

HAYWARD WI 54843

**Total Due by 04/30/11**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001296





September 18, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

HAYWARD WI 54843

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$66.98 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



September 18, 2014

Account:

Phone Number:

Service at

SAVAGE MN 55378

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-



April 14, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

HAYWARD WI 54843

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance
Adjustments
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges due by 05/08/12
Total Due

#### Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See [www.charter.com/ondemand](http://www.charter.com/ondemand) for entry method requiring no purchase and full details.



HAYWARD WI 54843

April 14, 2012

Account:  
Phone Number:  
Service at

HAYWARD WI 54843

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





October 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/08/14

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

#### Welcome to a bigger, faster, more powerful world!

-Your TV service has been upgraded to Charter Spectrum™, at no cost to you. Now you can watch even more shows in mind-blowing clarity with over 200 available HD channels. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month** - **Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



HAYWARD WI 54843

October 19, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

Total Due by 11/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



October 11, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/31/14
<b>Total Due</b>

### Charter News

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 11, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due**

Amount you are enclosing

\$



HAYWARD WI 54843

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





April 23, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

8245 11 494 0004143

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Past Due Balance
Adjustments
Charter TV®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges due by 05/17/12
Total Due

**Charter News**

**HBO/Cinemax Preview** - From June 8th -11th, Charter will offer a **FREE PREVIEW** of HBO and Cinemax including On Demand (where available), to residential Charter TV in Digital customers with PG, PG-13, TV-14, TVMA and R rated programs. If you do not want to see the free preview, please activate parental controls or call 1-888-GET-CHARTER.

*details on following pages*



HAYWARD WI 54843

April 23, 2012

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



August 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

HAYWARD WI 54843

Contact Us  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 08/23/14

### Charter News

**Residential Terms and Conditions of Service** - Charter's Residential Terms and Conditions of Service have changed. The modifications shall be effective October 1, 2014. The restructured Residential Terms and Conditions of Service may be viewed at [charter.com/termsofservice](http://charter.com/termsofservice).

**Important Changes to your Online Account are Coming** - Coming soon! Experience all the enhancements of the all-new [charter.net](http://charter.net) site where you can watch live TV, enjoy instant access to shows On Demand, manage your account and services online and so much more. We plan to slowly introduce our new site to our customers over the next few months. During this time you may see a message asking you to update your Charter ID user name and password in order to access this new site. This will help us enhance your account security. Additional account change notices will not be sent when you update your Charter ID. If you have questions about any changes that are made, please contact Charter at 1-888-GET CHARTER.

**Annual Notices** - To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).



HAYWARD WI 54843

August 3, 2014

Account:  
 Phone Number:  
 Service at

HAYWARD WI 54843

Total Due by 08/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





September 19, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

HAYWARD WI 54843

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 19, 2014

Account:

Phone Number:

Service at

HAYWARD WI 54843

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



November 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MINONG WI 54859

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter TV®  
 Charter Internet®  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/24/14

#### Charter News

##### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 210
- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



MINONG WI 54859

November 4, 2014

Account:  
 Phone Number:  
 Service at

MINONG WI 54859

Total Due by 11/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





August 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MINONG WI 54859

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
Payments Received

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 08/28/14

**Total Due**

### Charter News

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**Important Changes to your Online Account are Coming** - Coming soon! Experience all the enhancements of the all-new [charter.net](http://charter.net) site where you can watch live TV, enjoy instant access to shows On Demand, manage your account and services online and so much more. We plan to slowly introduce our new site to our customers over the next few months. During this time you may see a message asking you to update your Charter ID user name and password in order to access this new site. This will help us enhance your account security. Additional account change notices will not be sent when you update your Charter ID. If you have questions about any changes that are made, please contact Charter at 1-888-GET CHARTER.

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MINONG WI 54859-8000

August 8, 2014

Account:  
Phone Number:  
Service at

MINONG WI 54859

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

STONE LAKE WI 54876

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/10/14</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$115.95 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



STONE LAKE WI 54876

September 20, 2014

Account:  
 Phone Number:  
 Service at

STONE LAKE WI 54876

**Total Due by 10/10/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 8, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

STONE LAKE WI 54876-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

### Charter News

Welcome to a bigger, faster, more powerful world! -  
 Your services have been upgraded to the new Charter  
 Spectrum™ at no cost to you. Watch over 200 available  
 HD channels in mind-blowing clarity and double the  
 Internet speeds starting at 60 Mbps. Just sit back, relax  
 and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum).  
 Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch  
 Primetime on your time with Charter On Demand. Access  
 new Primetime shows the day after they air, catch up on  
 past episodes or watch new ones. **IT'S EASY TO USE!**  
 Press the On Demand button on your remote, go to  
 channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



STONE LAKE WI 54876-

October 8, 2014

Account:  
 Phone Number:  
 Service at

STONE LAKE WI 54876-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981

551299503001063



Security Code: 4635

Statement of Service

May 20, 2011



AURORA IL 60503

Account  
Phone Number  
For Service at

STONE LAKE WI 54876

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Charter News

### Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Phone Services
Taxes and Fees
Current Charges

**Total Due by 06/13/11**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



#### Change of billing address

Check here and make changes on the back.

May 20, 2011

Account  
Phone Number  
For Service at

STONE LAKE WI 54876

**Total Due by 06/13/11**



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001308





September 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

SPOONER WI 54801

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/08/14</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



SPOONER WI 54801

September 18, 2014

Account:  
 Phone Number:  
 Service at

SPOONER WI 54801

**Total Due by 10/08/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



SSI299505003035

Security Code: 1140

Statement of Service

August 25, 2009

SPOONER WI 54801-



**BRENT GRIFFETH**

**300111606401-3140002**

**(715) 939-1066**

**W5892 Spooner Lake Rd  
Spooner WI 54801-7237**

Account  
Phone Number  
For Service at

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)  
2304 S Main St, Rice Lake  
M & F 8a-5p, T 9a-5p, W & Th 8a-6p

### Summary

Previous Balance

Payments Received

Balance Forward

Charter Cable Services

Charter Internet Services

Charter Telephone Services

Adjustments, Taxes and Fees

**Credit Balance - No Payment Due**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



#### Change of billing address

Check here and make changes on the back.



August 25, 2009

Account  
Phone Number  
For Service at

Spooner WI 54801-

**Credit Balance - No Payment Due**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

CHARTER B001310





September 27, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

SHELL LAKE WI 54871-

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Adjustments

**Remaining Balance**

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/21/14

**Total Due by Auto Pay****Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 27, 2014

Account:

Phone Number:

Service at

SHELL LAKE WI 54871-

**Total Due by Auto Pay**

SHELL LAKE WI 54871

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



551351007003031

October 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

WEYAUWEGA WI 54983

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/21/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment).** Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



WEYAUWEGA WI 54983

October 1, 2014

Account:  
Phone Number:  
Service at

WEYAUWEGA WI 54983

**Total Due by 10/21/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001312





September 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WEYAUWEGA WI 54983

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/07/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 17, 2014

Account:  
 Phone Number:  
 Service at

WEYAUWEGA WI 54983

WEYAUWEGA WI 54983

**Total Due by 10/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981



June 7, 2013  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WAUTOMA WI 54982

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

#### Remaining Balance

HD Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 One-Time Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 07/01/13**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Call Before You Dig** - It's the law! All excavators, homeowners and construction contractors must contact Diggers Hotline at least 3 working days before any work is done that disturbs the soil. Call 811 for your safety. Call before you dig. Charter lines carry both video and voice traffic. Damaging the lines can interrupt 911 life and emergency calls. 1-800-242-8511 or online at: <http://www.diggershotline.com>



WAUTOMA WI 54982

June 7, 2013

Account:  
 Phone Number:  
 Service at

WAUTOMA WI 54982

**Total Due by 07/01/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

WAUTOMA WI 54982

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

**Total Due by 10/29/14**

#### Charter News

**Welcome to a bigger, faster, more powerful world!**  
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



WAUTOMA WI 54982

October 9, 2014

Account:  
 Phone Number:  
 Service at

WAUTOMA WI 54982

**Total Due by 10/29/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 2981  
 MILWAUKEE WI 53201-2981





October 25, 2014  
Account:  
Phone Number:

Service At

LARAMIE WY 82070

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
<b>Total Due by 11/14/14</b>

#### Charter News

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.



LARAMIE WY 82070

October 25, 2014

Account:  
Phone Number:  
Service at

LARAMIE WY 82070

**Total Due by 11/14/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617





October 21, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At

GILLETTE WY 82718

**Contact Us**

visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

**Summary**

Previous Balance

Payments Received - Thank You!

**Remaining Balance**

Charter Internet®

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/11/14

**Total Due by Auto Pay**

**Charter News**

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 21, 2014



Account:  
 Phone Number:  
 Service at

GILLETTE WY 82718

GILLETTE WY 82718

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617

560050002004090



September 21, 2014  
Account:  
Phone Number:

Service At

GILLETTE WY 82718

**Contact Us**  
visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Bundle
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/11/14
<b>Total Due</b>

### Charter News

**GREAT NEWS!** Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about September 23, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit [www.charter.com/digitalnow](http://www.charter.com/digitalnow) to learn more about where to pick up your equipment.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

September 21, 2014



Account:  
Phone Number:  
Service at

GILLETTE WY 82718

GILLETTE WY 82718

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617

CHARTER B001318





October 1, 2014  
Account:  
Phone Number:

Service At

GILLETTE WY 82718

**Contact Us**  
visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Bundle
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/21/14**

### Charter News

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



GILLETTE WY 82717

October 1, 2014

Account:  
Phone Number:  
Service at

GILLETTE WY 82718

**Total Due by 10/21/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



560050006001082

October 6, 2014  
Account:  
Phone Number:

Service At

GILLETTE WY 82716

**Contact Us**  
visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

**Summary**

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**

Charter TV®  
Charter Internet®  
Charter Phone®  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/26/14****Charter News**

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



GILLETTE WY 82716

October 6, 2014

Account:  
Phone Number:  
Service at

GILLETTE WY 82716

**Total Due by 10/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617

CHARTER B001320





October 28, 2014  
Account:  
Phone Number:

Service At

GILLETTE WY 82716

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

Total Due by 11/17/14

#### Charter News

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.



8413 EXCELSIOR DR 120 MADISON WI 53717-1970  
8634 0160 N1 RP 28 10292014 NNNNNNNN 01 015168 0043

GILLETTE WY 82716

October 28, 2014

Account:  
Phone Number:  
Service at

GILLETTE WY 82716

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



August 28, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At

SINCLAIR WY 82334

**Contact Us**  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

### Summary

Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Internet®	
Charter Phone®	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 09/18/14	
<b>Total Due by Auto Pay</b>	

### Charter News

**Residential Terms and Conditions of Service** - Charter's Residential Terms and Conditions of Service have changed. The modifications shall be effective October 1, 2014. The restructured Residential Terms and Conditions of Service may be viewed at [charter.com/termsofservice](http://charter.com/termsofservice).

**Important Changes to your Online Account are Coming** - Coming soon! Experience all the enhancements of the all-new charter net site where you can watch live TV, enjoy instant access to shows On Demand, manage your account and services online and so much more. We plan to slowly introduce our new site to our customers over the next few months. During this time you may see a message asking you to update your Charter ID user name and password in order to access this new site. This will help us enhance your account security. Additional account change notices will not be sent when you update your Charter ID. If you have questions about any changes that are made, please contact Charter at 1-877-273-7626.

**Tip of the Month: Online Phone Manager** - Manage your home phone from anywhere with Charter Phone® Online Manager. Listen to your messages on your computer, smartphone or tablet, wherever you are. You can even see your call history and manage your address book. Visit [connect.charter.net](http://connect.charter.net) to learn more.



SINCLAIR WY 82334

August 28, 2014

Account:  
 Phone Number:  
 Service at

SINCLAIR WY 82334

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617





October 13, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At  
 RAWLINS WY 82301

**Contact Us**  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

### Summary

Previous Balance  
 Payments Received - Thank You!  
**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 Taxes, Fees and Charges  
 Current Charges  
 YOUR AUTO PAY WILL BE PROCESSED 11/03/14  
**Total Due by Auto Pay**

### Charter News

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen - in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



RAWLINS WY 82301

October 13, 2014

Account:  
 Phone Number:  
 Service at

RAWLINS WY 82301

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617

560079678001005



September 22, 2014

**Auto Pay Notice**

Account:

Phone Number:

Service At

RAWLINS WY 82301

**Contact Us**

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/12/14

**Total Due by Auto Pay**

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



RAWLINS WY 82301

September 22, 2014

Account:

Phone Number:

Service at

RAWLINS WY 82301

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617

CHARTER B001324





October 11, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At

LANDER WY 82520

**Contact Us**  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

### Summary

Previous Balance

Payments Received - Thank You!

#### Remaining Balance

Charter TV®

Charter Internet®

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO-PAY WILL BE PROCESSED 11/01/14

**Total Due by Auto Pay**

### Charter News

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen - in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



October 11, 2014

Account:  
 Phone Number:  
 Service at

LANDER WY 82520

**Total Due by Auto Pay**

LANDER WY 82520

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617



October 25, 2014  
Account:  
Phone Number:

Service At

LANDER WY 82520

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance  
Payments Received - Thank You!  
**Remaining Balance**  
Charter TV®  
Charter Internet®  
One-Time Charges  
Partial Month Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 11/14/14**

#### Charter News

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen - in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



LANDER WY 82520

October 25, 2014

Account:  
Phone Number:  
Service at

LANDER WY 82520

**Total Due by 11/14/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



560130002002045

**Charter**  
 COMMUNICATIONS

 October 4, 2014  
 Account:  
 Phone Number:

Service At

LANDER WY 82520

 Contact Us  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Bundle
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

**Total Due by 10/24/14**
**Charter News**

**GREAT NEWS!** Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 7, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit [www.charter.com/digitalnow](http://www.charter.com/digitalnow) to learn more about where to pick up your equipment.

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.

October 4, 2014

**Charter**  
 COMMUNICATIONS

 Account:  
 Phone Number:  
 Service at

LANDER WY 82520

**Total Due by 10/24/14**

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617

CHARTER B001327



October 2, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At

RIVERTON WY 82501

**Contact Us**  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/22/14
<b>Total Due by Auto Pay</b>

### Charter News

**GREAT NEWS!** Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 7, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit [www.charter.com/digitalnow](http://www.charter.com/digitalnow) to learn more about where to pick up your equipment.

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.

October 2, 2014



Account:  
 Phone Number:  
 Service at

RIVERTON WY 82501

RIVERTON WY 82501

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617





October 15, 2014  
Account:  
Phone Number:

Service At

RIVERTON WY 82501-

**Contact Us**  
visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/04/14**

### Charter News

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup) and enter your address. To obtain a current rate card for TV services, please go to [charter.com/ratecard](http://charter.com/ratecard), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Tip of the Month - HD Signal** - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit [charter.net/tips](http://charter.net/tips) to learn more.



RIVERTON WY 82501

October 15, 2014

Account:  
Phone Number:  
Service at

RIVERTON WY 82501

**Total Due by 11/04/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



October 25, 2014  
Account:  
Phone Number:

Service At

RIVERTON WY 82501

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance  
Payments Received - Thank You!  
**Remaining Balance**  
Charter Internet®  
Current Charges

**Total Due by 11/14/14**

#### Charter News

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available; super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.



RIVERTON WY 82501

October 25, 2014

Account:  
Phone Number:  
Service at

RIVERTON WY 82501

**Total Due by 11/14/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617





October 26, 2014  
Account:  
Phone Number:

Service At

RIVERTON WY 82501

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/15/14</b>

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RIVERTON WY 82501

October 26, 2014

Account:  
Phone Number:  
Service at

RIVERTON WY 82501

**Total Due by 11/15/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



October 28, 2014  
Account:  
Phone Number:

Service At

RIVERTON WY 82501

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 11/17/14
<b>Total Due</b>

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October 28, 2014

Account:  
Phone Number:  
Service at

RIVERTON WY 82501

#### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617





560210011002005

October 13, 2014  
Account:  
Phone Number:

Service At

FE WARREN AFB WY 82005-

**Contact Us**  
visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

### Summary

Previous Balance
Payments Received
<b>Remaining Balance</b>
Charter Internet®
Charter Phone®
Current Charges

**Total Due by 11/02/14**

### Charter News

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.



FE WARREN AFB WY 82005-

October 13, 2014

Account:  
Phone Number:  
Service at

FE WARREN AFB WY 82005-

**Total Due by 11/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617

CHARTER B001333



September 28, 2014

**Auto Pay Notice**

Account:

Phone Number:

Service At

CHEYENNE WY 82009-

**Contact Us**

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/18/14

**Total Due by Auto Pay****Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 28, 2014

Account:

Phone Number:

Service at

CHEYENNE WY 82009-

**Total Due by Auto Pay**

CHEYENNE WY 82009-

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617





October 25, 2014  
Account:  
Phone Number:

Service At

CHEYENNE WY 82001

#### Contact Us

visit us at [connect.charter.net](http://connect.charter.net)  
or call 1-877-273-7626

#### Summary

Previous Balance	
Payments Received - Thank You!	
<b>Remaining Balance</b>	
Charter Bundle	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 11/14/14</b>	

#### Charter News

##### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 253 and 686 in HD
- Mexico 22 HD will launch on Latino View channel 680
- Multimedios TV HD will launch on Latino View channel 703
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 681
- FOX Sports 2 on channel 156 and 653 in HD will move from Digi Tier 2 / Optimum Gold & Sports Pak to Charter Select / Optimum Value
- FX Movie Channel on channel 93 and 593 in HD will move from Digi Tier 1 / Optimum Preferred to Charter Select / Optimum Value

**GREAT NEWS! Charter is going 100% digital in your area** - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about November 4, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit [www.charter.com/digitalnow](http://www.charter.com/digitalnow) to learn more about where to pick up your equipment.



CHEYENNE WY 82001

October 25, 2014

Account:  
Phone Number:  
Service at

CHEYENNE WY 82001

**Total Due by 11/14/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 742617  
CINCINNATI OH 45274-2617



October 27, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:

Service At

CHEYENNE WY 82001

**Contact Us**  
 visit us at [connect.charter.net](http://connect.charter.net)  
 or call 1-877-273-7626

### Summary

Previous Balance	
Payments Received - Thank You!	
<b>Remaining Balance</b>	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/17/14	
<b>Total Due by Auto Pay</b>	

### Charter News

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CHEYENNE WY 82001

October 27, 2014

Account:  
 Phone Number:  
 Service at

CHEYENNE WY 82001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 742617  
 CINCINNATI OH 45274-2617